

## WHERE TO GO FOR SUPPORT: ANSWER KEY

You were asked to advise which support service each student should contact to get help for his or her problem. Below are some of the possible answers.

**Tina** should go to the International Students Advisory service.

**Jin** could

- check out the English language/in-session programme to see if there are any listening classes she could sign up for
- do some independent listening practice every day, finding lectures in her field
- go to study support and ask their advice on how she might improve.

**Pavel** could

- look in the course handbook, as this usually has a section about what to do if you cannot meet deadlines
- or he could email his tutor to find out what he needs to do.

**Mariko** could

- talk to some other international students about how she is feeling
- find some other Japanese students and spend some time with them
- make an appointment to see her personal tutor, or the counselling service, if she is feeling very low.

**Ahmed** could

- contact his sponsors to remind them politely about when his fees are due to be paid
- respond to the emails explaining the situation.