

WHERE TO GO FOR SUPPORT: ANSWER KEY

You were asked to advise which support service each student should contact to get help for his or her problem. Below are some of the possible answers.

Tina should go to the International Students Advisory service.

Jin could

- check out the English language/in-session programme to see if there are any listening classes she could sign up for
- do some independent listening practice every day finding lectures in her field
- go to study support and ask their advice on how she might improve

Pavel could

- look in the course handbook, as this usually has a section about what to do if you cannot meet deadlines
- or he could email his tutor to find out what he needs to do.

Mariko could

- talk to some other international students about how she is feeling
- find some other Japanese students and spend some time with them
- make an appointment to see her personal tutor, or the counselling service, if she is feeling very low.

Ahmed could

- contact his sponsors to remind them politely about when his fees are due to be paid
- respond to the emails explaining the situation.